

PATENT

Docket No. 356952.00042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Richard Seward et al.  
APPLICATION NO. 10/575,069  
FILED: February 23, 2007  
CASE NO. 356952.00042

Confirmation No. 6589

Examiner:  
Group Art Unit: 2617

TITLE: METHOD OF ENABLING A WIRELESS INFORMATION DEVICE  
TO ACCESS CUSTOMER SUPPORT SERVICES

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**FILED ELECTRONICALLY**

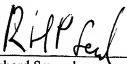
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

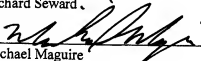
**STATEMENT OF INVENTORS  
PURSUANT TO 37 CFR §1.48(a)(2)**

Sir:

Pursuant to 37 CFR §1.48(a)(2) regarding correction of inventorship in a patent application, as a co-inventor of the above-referenced application, I hereby state that an error in naming inventorship in the above-captioned patent application occurred without deceptive intent on my part.

  
\_\_\_\_\_  
Richard Seward

Date: 11 July 2009

  
\_\_\_\_\_  
Michael Maguire

Date: 11 July 2009

\_\_\_\_\_  
Jeremy Hewitson

Date: \_\_\_\_\_

\_\_\_\_\_  
Martin Higham

Date: \_\_\_\_\_

\_\_\_\_\_  
Simon Hogg

Date: \_\_\_\_\_

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Date: \_\_\_\_\_

\_\_\_\_\_  
Michael Maguire

Date: \_\_\_\_\_

*Jeremy Hewitson*  
\_\_\_\_\_  
Jeremy Hewitson

Date: 12/7/09

\_\_\_\_\_  
Martin Higham

Date: \_\_\_\_\_

\_\_\_\_\_  
Simon Hogg

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Date: \_\_\_\_\_

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Jeremy Hewitson

Date: \_\_\_\_\_

*M. S. Higham*  
\_\_\_\_\_  
Martin Higham

Date: 20 / 8 / 09

\_\_\_\_\_  
Simon Hogg

Date: \_\_\_\_\_

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Jeremy Hewitson

Date: \_\_\_\_\_

\_\_\_\_\_  
Martin Higham

Date: \_\_\_\_\_

  
Simon Hogg

Date: 15/07/2009